24SL-CC03619

STATE OF MISSOURI)
)
COUNTY OF ST. LOUIS)

IN THE CIRCUIT COURT OF THE COUNTY OF ST. LOUIS STATE OF MISSOURI

MARILYN MARGULIS,

Plaintiff,

v.

BATH PLANET OF ST. LOUIS, LLC,

Timothy W. Callahan, Registered Agent KILO FLYNN, P.C. 5840 Oakland Ave Saint Louis, MO 63110-1320

St. Louis City County

ANGELA MAE TRIPLETT,

3052 State Road F Pacific MO 63069-5005 Franklin County

LEHAMON LEE TRIPLETT, JR., 3052 State Road F

Pacific MO 63069-5005 Franklin County

And

JOHN DOES 1-10,

Defendants.

Cause No.

Division

ST. LOUIS CITY SHERIFF

PROCESS SERVER

PROCESS SERVER

HOLD SERVICE

PETITION FOR BREACH OF FEDERAL TELEPHONE CONSUMER PROTECTION ACT BREACH OF MISSOURI MERCHANDISING PRACTICES ACT Chapter 407 and **CIVIL CONSPIRACY**

PARTIES PLAINTIFF

- Plaintiff Marilyn Margulis is a resident of St. Louis County, Missouri. 1.
- At all times relevant, Plaintiff Marilyn Margulis or her representative (hereinafter "Plaintiff") had residential cellular telephone service at (314) 303-7470.



- 3. At all times relevant, Plaintiff Marilyn Margulis or her representative had residential telephone service at (636) 812-2131.
- 4. Plaintiff telephone number (314) 303-7470 is and was at all relevant times on the Missouri Do Not Call List.
- 5. Plaintiff telephone number (636) 812-2131 is and was at all relevant times on the Missouri Do Not Call List.
- 6. Plaintiff telephone number (314) 303-7470 is and was at all relevant times on the National Do Not Call List.
- 7. Plaintiff telephone number (636) 812-2131 is and was at all relevant times on the National Do Not Call List.

<u>DEFENDANTS</u> BATH PLANET OF ST. LOUIS, LLC

- 8. Defendant, Bath Planet of St. Louis, LLC, is a Missouri corporation located at 2424 Hwy 94 South Outer Rd, St. Charles, MO 63303 doing business as Perfect Choice Home Solutions, LLC.
- 9. Angela Mae Triplett is an owner and an organizer of the Defendant corporation Bath Planet of St. Louis, LLC.
- 10. Lehamon Lee Triplett, Jr. is an owner and an organizer of the Defendant corporation Bath Planet of St. Louis, LLC.
- 11. Timothy W. Callahan is the Registered Agent of the Defendant corporation Bath Planet of St. Louis, LLC.
- 12. Defendant, Bath Planet of St. Louis, LLC, transacts any business in Missouri as contemplated by RSMo. §506.500(1) and this cause of action arises out of such transaction(s).
- 13. Defendant, Bath Planet of St. Louis, LLC, has committed one or more tortious acts in Missouri as contemplated by RSMo. §506.500(3) and this cause of action arises out of such act(s).
- 14. Bath Planet of St. Louis, LLC, Angela Mae Triplett, Lehamon Lee Triplett, Jr. and John Does 1-10 are hereinafter "the BATH PLANET Defendants".

ANGELA MAE TRIPLETT

15. Defendant, Angela Mae Triplett, is an individual located at 3052 State Road F, Pacific, MO 63069-5005.

- 16. Upon information and belief, Defendant, Angela Mae Triplett, is a resident of Missouri to be found at 3052 State Road F, Pacific, MO 63069-5005who is the President of the Defendant corporation, Bath Planet of St. Louis, LLC.
- 17. Defendant, Angela Mae Triplett, transacts any business in Missouri as contemplated by RSMo. §506.500(1) and this cause of action arises out of such transaction(s).
- 18. Upon information and belief, Defendant, Angela Mae Triplett, is one of the principal owners of Bath Planet of St. Louis, LLC.
- 19. Upon information and belief, Angela Mae Triplett knew of and participated in the solicitation calls made by or on behalf of Bath Planet of St. Louis, LLC or by failure to act, allowed the making of phone calls into the state of Missouri by or on behalf of Bath Planet of St. Louis, LLC.
- 20. Upon information and belief, Defendant, Angela Mae Triplett, has committed one or more tortious acts in Missouri as contemplated by RSMo. §506.500(3) and this cause of action arises out of such act(s).
- 21. Upon information and belief, Defendant, Angela Mae Triplett, exercised direction and/or control over Defendant Bath Planet of St. Louis, LLC, both generally and specifically with regard to the making of phone solicitations.
- 22. Upon information and belief, Defendant, Angela Mae Triplett is one of the individuals with ultimate authority for, and/or who is responsible for the making of phone solicitations by Bath Planet of St. Louis, LLC.
- 23. Bath Planet of St. Louis, LLC, Angela Mae Triplett, Lehamon Lee Triplett, Jr. and John Does 1-10 are hereinafter "the BATH PLANET Defendants".
- 24. Defendants directly and/or indirectly direct and/or exercises control over the agent(s) who initiate calls on behalf of Defendants.

LEHAMON LEE TRIPLETT, JR.

- 25. Defendant, Lehamon Lee Triplett, Jr., is an individual located at 3052 State Road F, Pacific, MO 63069-5005.
- 26. Upon information and belief, Defendant, Lehamon Lee Triplett, Jr., is a resident of Missouri to be found at 3052 State Road F, Pacific, MO 63069-5005who is one of the principals of the Defendant corporation, Bath Planet of St. Louis, LLC.
- 27. Defendant, Lehamon Lee Triplett, Jr., transacts any business in Missouri as contemplated by RSMo. §506.500(1) and this cause of action arises out of such transaction(s).
- 28. Upon information and belief, Defendant, Lehamon Lee Triplett, Jr., is one of the principal owners of Bath Planet of St. Louis, LLC.

- 29. Upon information and belief, Lehamon Lee Triplett, Jr. knew of and participated in the solicitation calls made by or on behalf of Bath Planet of St. Louis, LLC or by failure to act, allowed the making of phone calls into the state of Missouri by or on behalf of Bath Planet of St. Louis, LLC.
- 30. Upon information and belief, Defendant, Lehamon Lee Triplett, Jr., has committed one or more tortious acts in Missouri as contemplated by RSMo. §506.500(3) and this cause of action arises out of such act(s).
- 31. Upon information and belief, Defendant, Lehamon Lee Triplett, Jr., exercised direction and/or control over Defendant Bath Planet of St. Louis, LLC, both generally and specifically with regard to the making of phone solicitations.
- 32. Upon information and belief, Defendant, Lehamon Lee Triplett, Jr. is one of the individuals with ultimate authority for, and/or who is responsible for the making of phone solicitations by Bath Planet of St. Louis, LLC.
- 33. Bath Planet of St. Louis, LLC, Angela Mae Triplett, Lehamon Lee Triplett, Jr. and John Does 1-10 are hereinafter "the BATH PLANET Defendants".
- 34. Defendants directly and/or indirectly direct and/or exercises control over the agent(s) who initiate calls on behalf of Defendants.

JOHN DOES 1-10

35. Defendant, John Does 1-10 will be identified through discovery, but are not presently known.

ACTS OF AGENTS

36. Whenever it is alleged in this Petition that Defendants did any act, it is meant that the Defendants performed, caused to be performed, and/or participated in the act and/or that Defendants' officers, employees, contractors, assigns, successors, predecessors, affiliates, or other agent performed or participated in the act on behalf of, for the benefit of, and/or under the authority of Defendants.

COUNT ONE

COMES NOW Plaintiff, Marilyn Margulis, and for her cause of action against Defendants states as follows:

THE TELEPHONE CONSUMER PROTECTION ACT

37. 47 U.S.C. §227 the Telephone Consumer Protection Act (TCPA) and the promulgated thereunder regulations provides in pertinent part 64.12000(c)(2) et seg which states: (c) No person or entity shall initiate any telephone solicitation to: ...(2) A residential telephone subscriber who has registered his or her telephone number on the national do-not-call registry of

persons who do not wish to receive telephone solicitations that is maintained by the Federal Government. Such do-not-call registrations must be honored indefinitely,".

- 38. 47 C.F.R § 64.1601(e)(1-2) requires a caller to transmit proper caller identification.
 - (e) Any person or entity that engages in telemarketing, as defined in section 64.1200(f)(10) must transmit caller identification information.
 - (1) For purposes of this paragraph, caller identification information must include either CPN or ANI, and, when available by the telemarketer's carrier, the name of the telemarketer. It shall not be a violation of this paragraph to substitute (for the name and phone number used in, or billed for, making the call) the name of the seller on behalf of which the telemarketing call is placed and the seller's customer service telephone number. The telephone number so provided must permit any individual to make a do-not-call request during regular business hours.
 - (2) Any person or entity that engages in telemarketing is prohibited from blocking the transmission of caller identification information.
- 39. 47 C.F.R. 64.1200(b)(1) Written policy. Persons or entities making calls for telemarketing purposes must have a written policy, available upon demand, for maintaining a donot-call list.
- 40. Defendants failed to transmit proper caller identification information and did not fulfill the requirements of 47 C.F.R § 64.1601(e) for the calls to Plaintiff's residential telephone line.
- 41. Defendants failed to provide proper identification information and did not fulfill the requirements of 47 C.F.R § 64.1200(b)(1) and 64.1200(b)(2) for the calls to Plaintiff's residential telephone line.
- 42. Under the TCPA, as interpreted by the Federal Communications Commission ("FCC"), a company on who's behalf a telephone solicitation is made bears ultimate responsibility for any violations of the TCPA. *In re DISH Network, LLC*, 28 F.C.C. Rcd. 6574, 6590 (2013)
- 43. Calls placed by a third party on behalf of that company are treated as if the company itself placed the call. *Id*.
- 44. The phone calls at issue in this case were made by and/or for the benefit of Defendant. Because these calls were made by or "on behalf" of Defendant, Defendant bears the responsibility for any violations of the TCPA, even if Defendant did not directly place the calls. Defendant is also responsible for illegal actions of its agents and is also responsible for any illegal actions conducted in the course of any joint venture with any third party.

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THE MISSOURI NO-CALL LAW

45. Mo. Rev. Stat. § 407.1098.1, Telephone Solicitation of Member on Do Not Call List Prohibited, provides:

No person or entity shall make or cause to be made any telephone solicitation to the telephone line of any residential subscriber in this state who has given notice to the attorney general, in accordance with rules promulgated pursuant to section 407.1101 of the subscriber's objection to receiving telephone solicitations.

- 46. A "residential subscriber" is defined as, "a person who has subscribed to residential telephone service from a local exchange company or the other persons living or residing with such person." Mo. Rev. Stat. § 407.1095(2).
- 47. A "telephone solicitation" is defined as "any voice communications over a telephone line from a live operator, through the use of ADAD equipment or by other means for the purpose of encouraging the purchase or rental of, or investment in, property, goods or services..." Mo. Rev. Stat. § 407.1095(3).
- 48. Defendants call to a telephone subscriber on the Missouri Do Not Call List is an unfair practice, because it violates public policy, and because it forced Plaintiff to incur time and expense without any consideration in return. Defendants' practice effectively forced Plaintiff to listen to Defendants' advertising campaign.
- 49. Defendants violated the unfairness predicate of the Act by engaging in an unscrupulous business practice and by violating Missouri statutory public policy, which public policy violations in the aggregate caused substantial injury to hundreds of persons.
- 50. Defendants' actions prevented the Plaintiff's telephone from being used for other purposes during the time Defendant was occupying the Plaintiff's telephone for Defendants' unlawful purpose.
- 51. Chapter 407.1107 provides for up to \$5,000 in damages for each knowingly violation.

THE MISSOURI TELEMARKETING LAW

- 52. Mo. Rev. Stat. § 407.1076, Unlawful Telemarketing Acts or Practices, provides in pertinent part:
 - It is an unlawful telemarketing act or practice for any seller or telemarketer to engage in the following conduct:
 - (3) Cause the telephone to ring or engage any consumer in telephone conversation repeatedly or continuously in a manner a reasonable consumer would deem to be annoying, abusive or harassing;

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- (4) Knowingly and willfully initiate a telemarketing call to a consumer, or transfer or make available to others for telemarketing purposes a consumer's telephone number when that consumer has stated previously that he or she does not wish to receive solicitation calls by or on behalf of the seller unless such request has been rescinded.
- 53. MO Rev. 407.1104, Caller Identification Service, Telephone Solicitor not to be Interfered with, provides in pertinent part:
 - 1. Any person or entity who makes a telephone solicitation to any residential subscriber in this state shall, at the beginning of such solicitation, state clearly the identity of the person or entity initiating the solicitation.
 - 2. No person or entity who makes a telephone solicitation to a residential subscriber in this state shall knowingly use any method to block or otherwise circumvent any subscriber's use of a caller identification service

PRELIMINARY STATEMENT

- 54. This case challenges Defendants' policy and practice of being responsible for the placing of live telemarketing calls to residential telephones for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services.
- 55. The Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227, prohibits live telemarketing calls to subscriber on the National Do Not Call List. The TCPA was enacted to protect privacy rights. The TCPA provides a private right of action for violations and provides statutory damages of \$500.00 per violation.
- 56. The TCPA was enacted to protect privacy rights and is designed to rein in the proliferation of telemarketing calls. Other than a call for emergency purposes or calls made with the prior consent of the called party, companies like Defendants may not make calls to residential subscribers on the National Do Not Call List.
- 57. Upon information and belief, Defendants developed a promotional scheme utilizing live telemarketing calls sent to residential telephone subscribers like Plaintiff. The purpose of this scheme was to encourage the purchase or rental of, or investment in, property, goods, or services of Defendants.
- 58. On information and belief, Defendants knew or should have known that the calls were being placed to residential cellular telephone subscribers like Plaintiff on the National Do Not Call List.
- 59. On information and belief, Defendants knew or should have known that the calls were being placed to residential telephone subscribers like Plaintiff on the National Do Not Call List.

- 60. On information and belief, Defendants knew or should have known that the calls were being placed to residential cellular telephone subscribers like Plaintiff on the Missouri Do Not Call List.
- 61. On information and belief, Defendants knew or should have known that the calls were being placed to residential telephone subscribers like Plaintiff on the Missouri Do Not Call List.
- The TCPA is a skeleton of a system designed to rein in the proliferation of telemarketing 62. calls. Much of the detail was left to the FCC. Congress's delegation was both explicit and implicit. In § 227(c), Congress explicitly set forth the FCC's role by giving the FCC the power to "initiate rulemaking proceeding concerning the need to protect residential telephone subscribers' privacy rights to avoid receiving telephone solicitations to which they object."
- Further, 47 U.S.C. § 227(b)(3) provides a private right of action to Plaintiff for 63. Defendants' violation. Said section provides:

A person or entity may, if otherwise permitted by the laws or rules of court of a state, bring in an appropriate court of that state:

- (A) An action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation, (emphasis added)
- (B) An action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or
- (C) Both such actions.

If the court finds that the Defendants knowingly violated this subsection or the regulations prescribed under this subsection, the court may, in its discretion, increase the amount of the award to an amount equal to not more than three times the amount available under sub-paragraph (B) of this paragraph.

- On information and belief, the BATH PLANET Defendants initiated at least 12 (twelve) live telephone calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131 and Plaintiff's residential cellular telephone line at (314) 303-7470 on or about the dates of May 8, 2023 thru May 7, 2024. (See attached Exhibit A.)
- Placing each of the calls was a violation of 47 U.S.C. §227 the Telephone Consumer Protection Act (TCPA) and the regulations promulgated thereunder 64.12000(c)(2).
- 66. Placing each of the calls violated MO Rev. 407.1098.

- 67. The agent on these calls was not properly trained in the disclosure, record keeping and other requirements of the TCPA and was not sufficiently trained in Defendant's policies and procedures to comply with the TCPA resulting in a violation of 47 C.F.R. 64 1200(d)(2).
- 68. Upon information and belief, Defendants did not state their true identity at the beginning of the call resulting in a violation of MO Rev. 407.1104(1).
- 69. Defendant's acts in initiating this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 70. See Exhibit A for the CallerID numbers transmitted for each of the 12 (twelve) calls.
- 71. Upon information and belief, none of the CallerID numbers were a number assigned to Defendants or their agent(s) and all were disconnected telephone numbers. Upon information and belief, Defendants intended to hide the true Caller ID of the calling number.
- 72. Placing the calls violated MO Rev. 407.1098(1).
- 73. The Defendant or someone acting on his behalf for each of the calls identified in Exhibit A, knowingly used a method to block or otherwise circumvent any subscribers use of a caller identification service in violation of Missouri Revised Statutes Section 407-1104(2).
- 74. Chapter 407.1107 provides for up to \$5,000 in damages for each knowingly violation.
- 75. Upon information and belief, Defendants failed to transmit proper caller identification information and did not fulfill the requirements of 47 C.F.R § 64.1601(e) for these calls to Plaintiff's residential telephone line.
- 76. On information and belief, Plaintiff has received over 20 (twenty) telephone calls from Defendant solicitating the business of Defendant within a 12-month period.
- 77. Plaintiff or her representative requested not to be called at 636-812-2131 and 314-303-7470 and requested in writing, a copy of the current Do Not Call Policy of Defendants Bath Planet of St. Louis, LLC, Angela Mae Triplett, Lehamon Lee Triplett, Jr., on May 7, 2024 and provided Plaintiff's name and address.
- 78. Plaintiff or her representative requested a copy of the current Do Not Call Policy of Defendant Bath Planet of St. Louis, LLC and provided Plaintiff's name and address.
- 79. A copy of the current Written Do Not Call Policy as required under the TCPA has not been sent to Plaintiff resulting in a violation of 47 C.F.R. 64.1200(d)(1).

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ADDITIONAL CALLS

- 80. On information and belief, discovery will show that multiple additional calls were made to the Plaintiff's residential telephone numbers by the Defendants for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services from April 8, 2023 to the present and that the Defendants hid the true telephone numbers they were calling from by falsifying the Caller ID on each call.
- 81. The calls placed to Plaintiff's telephone number violated Missouri Revised Statue 407.1104(1) in that Defendants failed at the beginning of the solicitation to clearly state the identity of the person or entity initiating the solicitation.
- 82. Upon information and belief, Defendant Bath Planet of St. Louis, LLC knew of the provisions of the Telephone Consumer Protection Act 47 U.S.C. 227 and rules and regulations enacted by the FCC prior to the time that any telemarketing calls were made to Plaintiff.
- 83. Upon information and belief, Defendant Bath Planet of St. Louis, LLC knew they were violating the provisions of the Telephone Consumer Protection Act 47 U.S.C. 227 and rules and regulations enacted by the FCC at the time that any telemarketing calls were made to Plaintiff.
- 84. Upon information and belief, Defendant Bath Planet of St. Louis, LLC intentionally violated the provisions of the Federal Telephone Consumers Protection Act and did so with the knowledge that Plaintiff would be injured and further did said acts in making the calls to Plaintiff with malicious intent to injure Plaintiff by committing the intentional torts of invading Plaintiff's rights to privacy and seclusion.
- 85. Upon information and belief, Defendant Angela Mae Triplett knew of the provisions of the Telephone Consumer Protection Act 47 U.S.C. 227 and rules and regulations enacted by the FCC prior to the time that any telemarketing calls were made to Plaintiff.
- 86. Upon information and belief, Defendant Angela Mae Triplett knew they were violating the provisions of the Telephone Consumer Protection Act 47 U.S.C. 227 and rules and regulations enacted by the FCC at the time that any telemarketing calls were made to Plaintiff.
- 87. Upon information and belief, Defendant Angela Mae Triplett intentionally violated the provisions of the Federal Telephone Consumers Protection Act and did so with the knowledge that Plaintiff would be injured and further did said acts in making the calls to Plaintiff with malicious intent to injure Plaintiff by committing the intentional torts of invading Plaintiff's rights to privacy and seclusion.
- 88. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. knew of the provisions of the Telephone Consumer Protection Act 47 U.S.C. 227 and rules and regulations enacted by the FCC prior to the time that any telemarketing calls were made to Plaintiff.
- 89. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. knew they were violating the provisions of the Telephone Consumer Protection Act 47 U.S.C. 227 and rules and regulations enacted by the FCC at the time that any telemarketing calls were made to Plaintiff.

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- 90. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. intentionally violated the provisions of the Federal Telephone Consumers Protection Act and did so with the knowledge that Plaintiff would be injured and further did said acts in making the calls to Plaintiff with malicious intent to injure Plaintiff by committing the intentional torts of invading Plaintiff's rights to privacy and seclusion.
- 91. Upon information and belief, Defendant Bath Planet of St. Louis, LLC knew of the provisions of the Missouri telemarketing statutes and regulations prior to the time that any telemarketing calls were made to Plaintiff.
- 92. Upon information and belief, Defendant Bath Planet of St. Louis, LLC knew they were violating the provisions of the Missouri telemarketing statutes and regulations at the time that any telemarketing calls were made to Plaintiff.
- 93. Upon information and belief, Defendant Bath Planet of St. Louis, LLC intentionally violated the provisions of the Missouri Chapter 407 consumer protection provisions and did so with the knowledge that Plaintiff would be injured and further did said acts in making the calls to Plaintiff with malicious intent to injure Plaintiff by committing the intentional torts of invading Plaintiff's rights to privacy and seclusion.
- 94. Upon information and belief, Defendant Angela Mae Triplett knew of the provisions of the Missouri telemarketing statutes and regulations prior to the time that any telemarketing calls were made to Plaintiff.
- 95. Upon information and belief, Defendant Angela Mae Triplett knew they were violating the provisions of the Missouri telemarketing statutes and regulations at the time that any telemarketing calls were made to Plaintiff.
- 96. Upon information and belief, Defendant Angela Mae Triplett intentionally violated the provisions of the Missouri Chapter 407 consumer protection provisions and did so with the knowledge that Plaintiff would be injured and further did said acts in making the calls to Plaintiff with malicious intent to injure Plaintiff by committing the intentional torts of invading Plaintiff's rights to privacy and seclusion.
- 97. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. knew of the provisions of the Missouri telemarketing statutes and regulations prior to the time that any telemarketing calls were made to Plaintiff.
- 98. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. knew they were violating the provisions of the Missouri telemarketing statutes and regulations at the time that any telemarketing calls were made to Plaintiff.
- 99. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. intentionally violated the provisions of the Missouri Chapter 407 consumer protection provisions and did so with the knowledge that Plaintiff would be injured and further did said acts in making the calls to Plaintiff with malicious intent to injure Plaintiff by committing the intentional torts of invading Plaintiff's rights to privacy and seclusion.

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- 100. Defendant Bath Planet of St. Louis, LLC intended to place calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to residents of the State of Missouri.
- 101. Defendant Angela Mae Triplett intended to place calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to residents of the State of Missouri.
- 102. Defendant Lehamon Lee Triplett, Jr. intended to place calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to residents of the State of Missouri.
- 103. Upon information and belief, Defendant Bath Planet of St. Louis, LLC has placed hundreds of calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to residents of the State of Missouri.
- 104. Upon information and belief, Defendant Angela Mae Triplett has placed hundreds of calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to residents of the State of Missouri.
- 105. Upon information and belief, Defendant Lehamon Lee Triplett, Jr. has placed hundreds of calls for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to residents of the State of Missouri.

VIOLATIONS OF THE TCPA AND REGULATIONS

- 106. That the telephone calls to Plaintiff made by Defendant constituted a minimum of 25 violation(s) of the Federal Telephone Consumer Protection Act §227 and following and the regulations promulgated thereunder FCC (which amended Title II of the Communications Act of 1934, 47 U.S.C. §201 et seq.) which provide for \$500 statutory damages for each violation.
- 107. The TCPA and regulations also provide for tripling of the statutory damages for each violation if the Court finds that the defendant willfully or knowingly violated the statute or the regulations prescribed.

VIOLATIONS OF MISSOURI CHAPTER 407

- 108. Placing the minimum of 12 calls violated MO 407.1098, Telephone Solicitation of Member on Do Not Call List Prohibited, which states No person or entity shall make or cause to be made any telephone solicitation to any residential subscriber in this state who has given notice to the attorney general, in accordance with rules promulgated pursuant to section 407.1101 of such subscriber's objection to receiving telephone solicitations. Chapter 407.1107 provides for up \$5,000 in damages for each knowingly violation.
- 109. Placing the calls violated MO Rev. 407.1104, Caller Identification Service, Telephone Solicitor and Rev. 407.1076, Unlawful Telemarketing Acts or Practices, not to be Interfered with, which provide damages in the amount of up to \$5,000 per violation.

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110. The calls placed to Plaintiff's telephone numbers violated Missouri Revised Statue 407.1104(1) in that Defendants failed at the beginning of the solicitation to clearly state the identity of the person or entity initiating the solicitation, which provides damages pursuant to 407.1107.3(2) for violations of the Missouri Merchandising Practices Act, Chapter 407.

COUNT TWO Civil Conspiracy

- 111. Count one is restated as if set forth herein.
- 112. The BATH PLANET Defendants acting in concert with one or more of John Does 1-10, with the unlawful objective of violating the provisions of the TCPA and the Missouri Merchandising Practices Act, Chapter 407 did ratify the unlawful acts of John Does 1-10 making calls to Margulis in violation of the TCPA and Missouri Merchandising Practices Act, Chapter 407.
- 113. There was a meeting of the minds between the BATH PLANET Defendants and John Does 1-10 to conspire together to violate the provisions of the TCPA and the Missouri Merchandising Practices Act, Chapter 407.
- 114. The BATH PLANET Defendants either placed the telemarketing calls directly or were affiliated with the entities making the telemarketing calls to Margulis in furtherance of the unlawful objective.
- 115. The BATH PLANET Defendants conduct either directly violated the provisions of the TCPA and the Missouri Merchandising Practices Act, Chapter 407 or aided John Does 1-10 in violating the provisions of the TCPA and the Missouri Merchandising Practices Act, Chapter 407.
- 116. Margulis was damaged by the acts of the BATH PLANET Defendants and the BATH PLANET Defendants as conspirators are jointly and severally liable for the violations of the provisions of the TCPA and the Missouri Merchandising Practices Act, Chapter 407 committed by John Does 1-10 or the BATH PLANET Defendants.

WHEREFORE, as a result of the civil conspiracy committed by Bath Planet of St. Louis, LLC, Angela Mae Triplett, Lehamon Lee Triplett, Jr. and JOHN DOES 1-10, the BATH PLANET Defendants are liable for all violations of the TCPA as provided by 47 U.S.C. 227 and all violations of the Missouri Merchandising Practices Act, Chapter 407, committed by John Does 1-10 or the BATH PLANET Defendants.

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COUNT THREE Injunctive Relief

117. Count one and Count two are is restated as if set forth herein.

118. As provided by 47 U.S.C. §227(b)(3)(A) Defendants or their agent(s) should be

permanently enjoined from violating the provisions of the TCPA and the Missouri

Merchandising Practices Act, Chapter 407.

WHEREFORE, Plaintiff, prays judgment against Defendants BATH PLANET OF ST.

LOUIS, LLC, ANGELA MAE TRIPLETT, LEHAMON LEE TRIPLETT, JR. and JOHN DOES

1-10 in the amount of \$60,000 ((12) violations x \$5,000) for violations of MO Rev. 407 and

\$37,500 (twenty (25) violations x \$1,500) for violations of the TCPA as provided by 47 U.S.C.

227 and FCC regulations promulgated thereunder for total damages of \$97,500, plus statutory

damages for all additional calls violating the TCPA and MO Rev. 407 made by or on behalf of

Defendants and that Defendants be enjoined from making telephone calls in violation of the

Missouri statutes and TCPA, attorney fees, plus Court costs and for such other and further relief

as this Court deem proper.

/s/ Max G. Margulis

Max G. Margulis, #24325

MARGULIS LAW GROUP

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The undersigned verifies that the attorney named above signed the original of this document, and the original is maintained at the office of the attorney.

nar is maintained at the office of the attorney

/s/ Max G. Margulis

Max G. Margulis, #24325

		Lehamon I	ee Triplett, Jr.		
	CALLS ACTION	NABLE			
	Α	В	С	D	E
	Date	Time	# called	# caller ID	Caller ID Name
1	5/8/2023	3.06p	636-812-2131	323-5988	V508150636000020
2	5/22/2023	10.30a	636-812-2131	674-8195	M522103020000020
3	5/22/2023	3.39p	636-812-2131	674-8208	SPAM RISK
4	5/23/2023	11.02a	636-812-2131	674-3320	V523110257000020
5	5/23/2023	3.01p	636-812-2131	674-8201	V523150141000020
6	5/24/2023	10.50a	636-812-2131	674-8149	V524105026000020
7	5/24/2023	12.19p	636-812-2131	674-8185	SPAM RISK
8	5/25/2023	1.33p	636-812-2131	674-8185	V52513334500002
9	5/25/2023	4.19 p	636-812-2131	674-8204	V525161901000020
10	5/25/2023	6.21 p	636-812-2131	674-8185	SPAM RISK
11	4/25/2024	11.12a	314-303-7470	314-669-8238	N/A
12	5/7/2024	9.13a	314-303-7470	314-254-6859	N/A